

Discrimination is Against the Law

Medicalodges, Inc. and Affiliates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Medicalodges, Inc. and Affiliates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Medicalodges, Inc. and Affiliates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Pam Smith, Civil Rights Coordinator.

If you believe that Medicalodges, Inc. and Affiliates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Pam Smith, Civil Rights Coordinator, 201 W. 8th, Coffeyville, KS 67337, 1-800-782-0120, Ext. 799381, TTY 1-800-766-3777, Fax 620-251-6798, Email: plsmith@medicalodges.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Pam Smith, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-782-0120, 799381 (TTY: 1-800-766-3777).

Vietnamese CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-782-0120, 799381 (TTY: 1-800-766-3777).

Chinese 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-782-0120, 799381 (TTY: 1-800-766-3777)

Serbo-Croatian OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-800-782-0120, 799381 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-800-766-3777).

German ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-782-0120, 799381 (TTY: 1-800-766-3777).

Korean 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-782-0120, 799381 (TTY: 1-800-766-3777)번으로 전화해 주십시오.

Laotian ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີ ພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-782-0120, 799381 (TTY: 1-800-766-3777).

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-782-0120-799381 (رقم هاتف الصم والبكم: 1-800-766-3777).

Tagalog PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-782-0120, 799381 (TTY: 1-800-766-3777).

Burmese

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။
ဖုန်းနံပါတ် 1-800-782-0120, 799381 (TTY: 1-800-766-3777) သို့ ခေါ်ဆိုပါ။

French ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-782-0120, 799381 (ATS : 1-800-766-3777).

Russian ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-782-0120, 799381 (телетайп: 1-800-766-3777).

Hmong LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-782-0120, 799381 (TTY: 1-800-766-3777).

Persian (Farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما تماس بگیرد. 1-800-782-0120, 799381 (TTY: 1-800-766-3777) فراهم می باشد. با

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶቻችን በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-800-782-0120, 799381 (መስማት ለተሳናቸው: 1-800-766-3777).